JOHN SMITH

123 Main Street | Anytown, USA | 800-764-8709 | info@contemposesume.com | www.contemposesume.com

CORPORATE TRAVEL COORDINATOR

Travel Consultation | Scheduling & Logistics | International Coordination

Forward-thinking and extremely organized travel professional with 10+ years of progressive expertise within the travel and hospitality industry. Extremely flexible with the shility to quickly evaluate and searct to continuously changing situations. Comprehensive blend of planning, organizational, and communication skills.

PROFESSIONAL HISTORY

ABC INDUSTRIES, Anytown, USA Corporate Travel Consultant 2011 - Present

National/International Travel | Customer Service | Complex Problem Solver | Budget & Expenditure Management

Coordinated, managed, and maintained all travel logistics for a 28 member executive team including coordination of domestic and international travel, budget and expense reporting, and multiple contract negotiations.

- Requested by company pseudent to coordinate annual chaseholden conference, given the authority to choose
 meeting location, lodging, transportation, reservations, and entertainment for attendese.
- Reduced travel expenses by 28% through renegotiation of vendor contracts and meticulous analysis of employee timeranes to prevent excess costs.
- Implemented companywide online travel postal allowing all travel consultants to view flight schedules and seating to ensure that all available seats on company aircraft are filled and eliminating unneeded hotel costs.

BIGBIZ INC., Anytown, USA Junior Travel Consultant 2007 - 2010

Travel Operations | Records Management | Contract Development | Vendor Loyalty Program | Employee Relations

Assisted Lead Travel Consultant with travel arrangements, vendor communications, and record keeping; maintained availability to employees to provide travel support as needed.

- . Managed all travel documentation for employee travel ensuring everything was correct, current, and up to date.
- Cassed out employee travel survey and analyzed data to determine employee travel satisfaction, areas for improvement, and opportunities for restricturing processes.
- Completed monthly budget reports, presented at department meetings, and sought out areas for cost savings.

TRAVEL CO., Anytown, USA

2002 - 2006

Travel Agent

Customes Analysis | Package Development | Sales & Marketing | Budgeting & Quotes

Provided customers with top-notch, personal service in the development and sales of family, group, and promotional travel packages.

- Point of contact for travelers from development of travel plans through completion of travels, provided
 efficient service and troubleshooting for any issues.
- . Increased sales 14% by developing key marketing promotions targeting customer specific travel requirements.
- Managed vendor accounts and targeted areas of cost savings while continuing to offer quality services.

EDUCATION & PROFESSIONAL DEVELOPMENT

Bachelor of Arts – Travel & Tourism College of Anytown

Corporate Travel Leadership Program

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